

BROCHURE

**Ciels**<sup>®</sup>  
Malta

2025

CELEBRATING **40 YEARS** OF ACADEMIC EXCELLENCE







IELS Malta has 40 years' experience in combining language study with travel abroad, so we know how to create the ideal environment where you can develop your skills for your personal and professional life.

Our goal is to provide an outstanding student experience while consistently aiming to be the best at what we do.



## Why Malta?

Malta is perfectly located in the middle of the Mediterranean surrounded by crystal clear blue waters. A popular tourist destination that is known for its warm climate, breathtaking landscapes and its extraordinary 7,000 years of history.

It provides the perfect destination for a multi-activity holiday. Malta is also considered to be one of the safest countries in the world.

The country has two official languages, English and Maltese, both languages being equally spoken across the islands.

Maltese people are well-known for their hospitality, friendliness and warm-hearted Mediterranean culture. The history and ever-growing tourism all contributed to making Malta one of the most visitor-friendly countries in Europe.



Timezone - GMT+ 1



Over 300 days of sunshine a year



Currency - EUR



Capital - Valletta



Population around 520,000

## Where are we?



The school is located in the popular seaside tourist town of Sliema, perfect for shopping, dining and relaxing strolls along its stunning promenades, rocky beaches and seaside gardens. Sliema offers a great environment for study, within easy reach of the capital city, Valletta, and other heritage sites and areas.

The school is fully air-conditioned and offers excellent facilities such as bright and modern classrooms, spacious student areas, onsite residence, vending machines with snacks and drinks and free Wi-Fi access.

## Why choose IELS Malta?

- A modern, large, designer-finished vibrant school, with topnotch technology and facilities
- Classes of all levels with start date every Monday throughout the year (roll on, roll off courses)
- Experienced and highly qualified teachers
- 40 years of academic experience and superior quality
- 24-hour student emergency support service
- A buzzing area with sea, shops, restaurants and bars within 5 minutes on foot
- A beautiful school residence\*\*\* superior within 5 minutes on foot
- A new onsite residence right above the school
- A wide range of host homes to choose from
- A welcoming and stimulating multilingual environment
- Weekly Leisure, Cultural and Activity programme

### SCHOOL FACILITIES



Free WiFi



Restaurant next door



Wheelchair access



Lounge area



Study room



A/C



Vending machines



Interactive white board

### SCHOOL FACTS

Founded: 1985  
Classrooms: 45  
School capacity: 700

# OUR SCHOOL

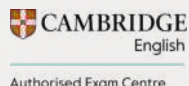
English lessons are at the heart of our business, and we have 40 years experience in teaching English as a foreign language. Our teachers draw from a range of approaches and methodologies to create a student focused learning environment adapted to each student's needs. Whether you're planning to pass an exam, aiming to improve your career prospects or simply looking for a holiday with a difference, we have a course for you all year round.

## Reasons to love IELTS

- ♥ Study in a warm and vibrant English-speaking environment
- ♥ Pre-arrival placement test and weekly evaluation
- ♥ Helpful and passionate staff
- ♥ 8-12 weeks average to complete a level
- ♥ Learn English and broaden your horizons
- ♥ End of course certificate
- ♥ Meet people from all over the world
- ♥ Student lounge and study areas
- ♥ Fully qualified teachers with CELTA/TEFL Certificates
- ♥ Reach your objectives and open new doors
- ♥ Communicatively and interactively challenging environment
- ♥ Wide range of accommodation options
- ♥ Latest training techniques
- ♥ Good choice of activities, sightseeing tours

## Accreditations

We are accredited by the ELT Council and are founder members of FELTOM and full members of ALTO. We are a Trinity College Exam Centre and an authorised Cambridge English Centre for the internationally renowned CELTA and DELTA teacher training courses. We have Bildungsurlaub accreditations and we are in collaboration with Marshall Plan and Erasmus+.



## Our mission

"Our mission is to provide the perfect environment for our students to learn and practise English while enjoying the climate, traditions and culture of our country. Serious study and great fun, in other words."



Design the language stay that suits you: choose your core course, your supplementary course, your accommodation and your leisure activities for the perfect English-learning package.



# ADULT COURSES

Our English courses are designed to help you achieve your goals. We offer a flexible range of courses to meet your personal aims, regardless of your age, nationality and why you are learning English.

## Core Courses

		Lessons (hrs) per week	Average class size	Maximum class size	Weeks	Levels	Timetable	Start date
<b>GENERAL ENGLISH</b>	A beginner to advanced course to improve your English comprehension, grammar, writing and speaking skills, to gain understanding of the principles of the English language. <b>BOOST:</b> Choose Mini-Group English and have an average of 6 students per class, or combine General English with one of the Supplementary Courses.	20 (15)	12	15	1+	All	Morning or afternoon	Every Monday (absolute beginners upon request)
<b>INTENSIVE ENGLISH</b>	A course with increased focus on speaking and listening to build your confidence in day-to-day conversations. Faster progress and easier interaction with more hours of classes per week. <b>BOOST:</b> Choose Mini-Group Intensive English and have an average of 6 students per class.	30 (22.5)	12	15	1+	All	Morning or afternoon	Every Monday (absolute beginners upon request)
<b>30+ GENERAL ENGLISH</b>	Designed specifically for students over 30. The perfect course for adult students from beginner to advanced who would like to learn and improve their English comprehension, grammar, writing and speaking skills with other like-minded students. <b>BOOST:</b> Combine 30+ General English with one of the Supplementary Courses.	20 (15)	12	15	1+	All	Morning or afternoon	Every Monday (absolute beginners upon request)
<b>BUSINESS ENGLISH</b>	Learn key skills to evolve and succeed with English in everyday business settings, with a task and topic-based course, designed to improve your business communication when giving presentations, conducting negotiations, handling business meetings in English. <b>BOOST:</b> Add Business English+ (extra 10 lessons per week) to your course.	20 (15)	12	15	1-7	B1	Morning or afternoon	Every Monday
<b>CAMBRIDGE PREPARATION</b>	Understand how to approach the exam and become familiar with the types of tasks using a course book and a variety of supplementary materials, including past papers.	30 (22.5)	12	15	6	FCE: B1+, CAE: B2+, CPE: C1+	Morning or afternoon	Fixed dates
<b>PRIVATE TUITION</b>	During these lessons you will receive individual attention, personalised content and will be able to focus entirely on your own needs and at your own pace.	Any	1-to-1 or 2-to-1		Any	All	Flexible, upon request	
<b>TEACHER TRAINING CELTA COURSE</b>	The first step to become an internationally recognised Cambridge qualified teacher, or to improve as a teacher and increase employability. <b>SPECIAL PRICE FOR 2025!</b>	40+ hours	12	15	4	Native or equiv.	Morning and afternoon	Fixed dates

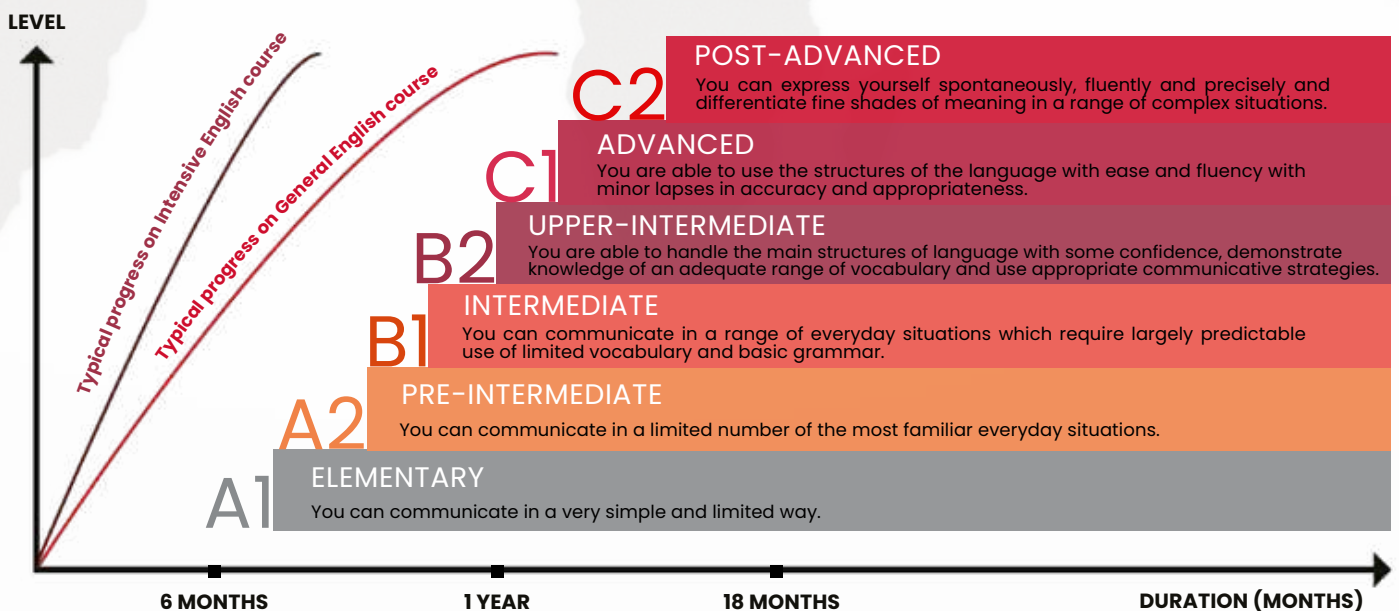
# Supplementary Courses

Design your own intensive package by adding a supplementary course to your core course. These courses are subject to a minimum number of student bookings.

		Lessons (hrs) per week	Average class size	Maximum class size	Weeks	Levels	Timetable	Start date
<b>CONVERSATION ENGLISH</b>	Practise speaking English in a fun and dynamic environment supported by a teacher.	10 (7.5)	12	15	1+	All	Afternoon	Mondays
<b>MINI-GROUP ENGLISH PLUS</b>	Boost your progress by being in a small class of a maximum of seven students.	10 (7.5)	6	7	1+	All	Afternoon	Mondays
<b>BUSINESS ENGLISH PLUS</b>	Learn Business English skills! Extend your vocabulary, improve your pronunciation and develop your confidence.	10 (7.5)	12	15	1-7	B1	Afternoon	Mondays
<b>IELTS PLUS</b>	Your passport to university level English and above.	10 (7.5)	12	15	1+	B1	Afternoon	Mondays
<b>TOEIC PLUS</b>	The certificate that will give you access to the higher education and career that you desire.	10 (7.5)	12	15	1-7	B1	Afternoon	Mondays
<b>ENGLISH FOR ACADEMIC PURPOSES</b>	Get the skills required to perform in an English-speaking academic context.	10 (7.5)	12	12	1+	A2	Afternoon	Mondays

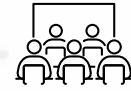
## Class Levels

Before arriving at IELTS, we will send you an online placement test to assess your level. We will also interview you online to help us allocate you the right class and level according to your English language abilities. Our levels are linked to the **Common European Framework for Languages (CEFR)**. The CEFR was put together by the Council of Europe and is used all over the world as the standard for grading individuals' language proficiency.





## Average class size



12 students

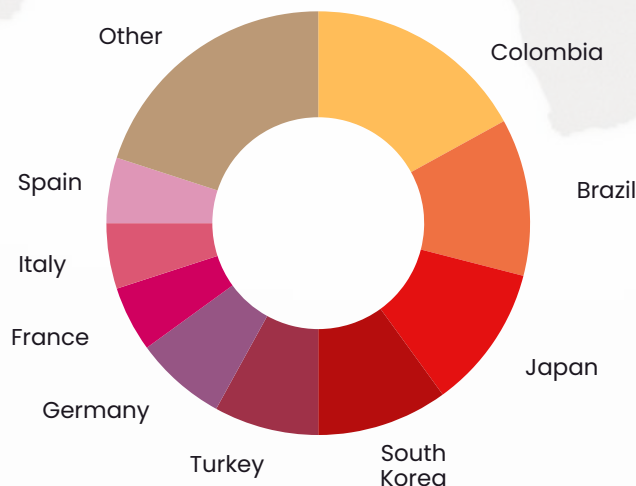
## Sample Timetable

Sample timetable for morning and afternoon classes (subject to change depending on courses, levels and availability). Morning classes are not guaranteed.

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
From 09:00 to 10:30 OR From 12:30 to 14:00	Planning of the week	Homework check	Homework check	Homework check	Homework check
		Listening	Grammar	Vocabulary	Grammar
		Grammar	Speaking	Reading Skills	Listening / Writing
	Break	Break	Break	Break	Break
From 10:45 to 12:15 OR From 14:15 to 15:45	Grammar	Vocabulary	Functional English	Language	Review of week Progress test
	Study skills	Speaking	Pronunciation	Speaking	Speaking
	Break	Break	Break	Break	Break
From 12:30 to 14:00	Intensive	Intensive	Intensive	Intensive	Intensive
	Conversation class	Conversation class	Conversation class	Conversation class	Conversation class

## Top nationalities

The school welcomes students from 57 different countries (based on 2024 school data).



## Average age



30 years

Minimum age: 18 between 23 Jun to 29 Aug.  
16 for the rest of the year.

## Average stay



4 weeks



# ADULT ACCOMMODATION

## Day's Inn Hotel and Residence



Have the best time of your life staying in our very own residence based in the heart of Sliema! You can cook dinner with your friends, chill at the lounge or on the terrace and practise your English.

### Why choose Day's Inn

- A modern, large, designer-finished hotel located in the heart of Sliema, minutes away from the seafront, numerous shops and restaurants
- Only 5 minutes away on foot to school
- 55 Hotel rooms and 45 studios where you can opt for a single room or a shared room option even if you travel alone
- Studio rooms include a kitchenette equipped with a microwave, mini fridge, toaster, kettle and coffee-making facilities
- Shared kitchen, lounge and study area
- Private rooftop & sun terrace
- Make friends from all over the world



## IELS Campus Onsite Residence



Our newly built onsite residence on the top of the school is a comfortable accommodation that provides all the essential amenities to support students' learning journey and daily living needs. The residence is bright and airy with neatly decorated single (upon request), twin and triple rooms.

### Why choose IELS Campus

- A modern residence located in the heart of Sliema, minutes away from the seafront, numerous shops and restaurants
- Conveniently situated in the same building as the school that will save you time
- 12 rooms, shared bathrooms
- All rooms are fully furnished and the residence is equipped with communal cooking facilities, cutlery and utensils
- Television available in the communal lounge areas
- Bed linen and towels provided
- All rooms equipped with Wi-Fi



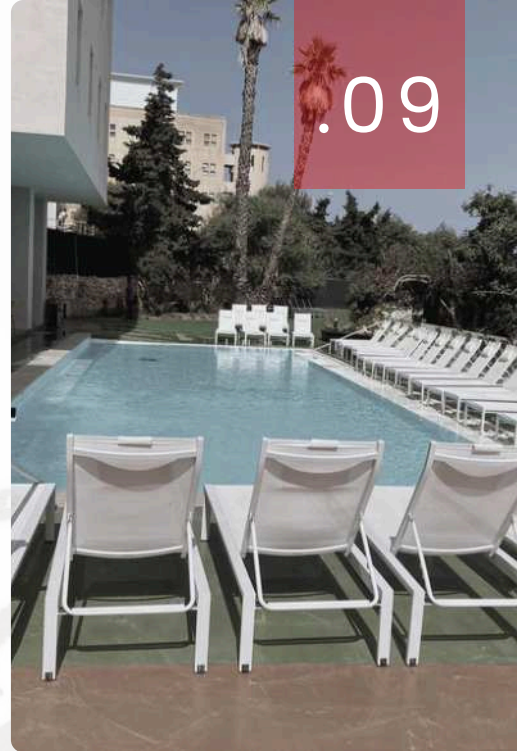
# CampusHub Residence



CampusHub is a student residence on the campus of the University of Malta, offering modern single or shared rooms in shared self-catering apartments for University, Erasmus and Language Schools' students.

## Why choose Campus Hub

- The CampusHub dorms have all been designed and styled with students' comfort and privacy in mind
- The Residence has a laundry area, parking, gym, outdoor pool, onsite restaurant and café, supermarket, stationary and many other outlets
- Communal areas were created to bring people together and designed to be as inclusive as possible
- Shared kitchen and lounge
- The Residence is ideal for immersion into international campus life
- CampusHub is located 25 minutes away from IELS School by bus or 40 minutes away on foot.



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# Sliema Tigne Suites



Sharing an apartment with other international students is the perfect opportunity to integrate and make long-lasting friendships. All the apartments have a good level of comfort and amenities, and are located in the heart of Sliema!

## Why choose Tigne Suites

- Next door to IELS
- Very close to seafront, gyms, restaurants, cafés, supermarkets
- 2-bedroom apartments, in shared rooms (twin or double): self catering with shared kitchen, shared sitting and dining area, shared bathroom
- Cleaning once a week, bed linen changed once a week, towels changed daily
- Free Wi-Fi

# Homestay



We have selected a limited number of Maltese families to host our students. We do our best to match students' requests, taking into consideration their interests, age and individual preferences. Students will have the opportunity to practise English with the family, and also to experience the Maltese way of life.

## Why choose Homestay

- Most cost-effective accommodation option
- Bills and laundry wash once a week included
- Half Board meals: breakfast and dinner are included
- Within a radius of 45 minutes by bus from the main school

**Regular homestay:** budget-friendly option, shared or single room with shared bathroom

**Executive homestay:** higher standard of comfort and facilities, private bathroom and Wi-Fi



# OTHER SERVICES

## Leisure

Every week our Leisure Department puts together some interesting and fun activities and excursions for all adult students to explore and enjoy what Malta has to offer. Activities can be booked directly on site at the leisure desk.

### Sample Adult Leisure Programme:

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
HOP ON HOP OFF	Valletta By Night Tour	Three Cities & Temple Tour	Mdina By Night Tour	Horse Riding	Gozo Tour	Sicily Guided Excursion
						

**PARTIES** (sample programme): Monday - Footloose Club, Wednesday - Tokyo Club, Friday - Havana Cuba

## Ultimate Fun Activity Package



There are thousands of ways you could spend summertime in Malta. The IELTS 'Ultimate Fun' activity package ensures that young adults make the most of their time outside the classroom with people of similar ages and interests.

Our hand-picked excursions guarantee unforgettable experiences.

Available during summer months only for students between the age of 18 and 25. Please refer to Price List for the dates. The package can be pre-booked with an adult course of your choice or can be booked on site at the leisure desk.



## Transport

We offer transfers on arrival and on departure between Malta International Airport and your accommodation at any time of the day and on any day. There's nothing better after a long flight than hopping into a car and having a driver take you directly to your hotel.

### Local transport

Bus stops are less than 5 minutes from the School/Residence.

2-hour ticket €2.50, 7-day ticket €25.00 (prices are subject to change by Malta Public Transport). For more details, please visit [www.publictransport.com.mt](http://www.publictransport.com.mt).



## Welfare

Our Welfare Department is dedicated to ensuring you have a happy, problem-free stay. They are ready to help with visas, general issues and health problems. They give our students constant care and support. The team also takes care of our Young Learners' safety and well-being from the moment they arrive.

A 24/7 emergency helpline is also available.



# What our students are saying...



## Yusol (South Korea)

"Thank you to all the friends I met in Malta. I will remember you guys for the rest of my life."



## Isabella (Colombia)

"Living this experience with @ielsmalta was incredible. I had a wonderful teacher (Kayla). I never imagined meeting such beautiful people and speaking to them in another language, thanks to them I not only learned English, but also Japanese, Italian and Portuguese. Thank you IELTS for giving me the best exchange of my life!"



## Josi (Brazil)

"Done! ✨ I can't describe what those weeks have been like, I was LITERALLY living one of my biggest dreams... Suddenly, everything I hoped for has come true. I had a dream god had a purpose... Impossible to go wrong." ❤️



## Hulya (Turkey)

"2-month language education adventure in Malta is completed. I made my dream come true. I made friends from all parts of the world. It was so nice to be a student again  
💙 I am going back with wonderful memories." ❤️



## Kanako (Japan)

"Finished studying abroad in Malta. I had an enjoyable time and I had unforgettable memories. Thank you Guys!! Someday again!"



## Emily (Brazil)

"I finish my exchange today with a lot of emotions. These 6 weeks have taught me to be more human, understanding, flexible.  
It's not just a language; it's different experiences and realities. The journey is tough, but it's always worth it in the end. Thank you Malta! I will keep with me awesome memories!"



## Tiago (Brazil)

"These three months in Malta have been incredible. The experience of immersing myself in another culture is truly wonderful. Thanks to all who were part of these moments; unquestionably, this has been one of the best experiences I've had thus far. I'll cherish it forever. Huge thanks to the school for their incredible support; you guys are amazing."



## Maki (Japan)

"Thank you Max, Thank you guys! I enjoyed studying English in this class for a month! Even if you change classes you're still friends 😊  
Best meeting and best teacher!!! This encounter is a treasure. super teacher ✨"



# YOUNG LEARNERS

## AGES 13-17

Whether you are looking for an English course for your teen, a full holiday + English + activities deal or a tailored group package, IELTS offers many options for young learners.

### Welfare

We support and care for our young learners from the moment they arrive until they are back at the airport. When it comes to our students, we have very strict procedures in place to keep them safe. To name a few:



Easily identifiable staff uniform



Airport meet and pick-up



One activity leader for every 15 students



Welfare Staff



24/7 emergency helpline

### Why choose IELTS Young Learner Programme?

- Malta is considered to be one of the safest countries in the world
- Our top priority is students' safety and well-being
- Our welfare staff ensures each student is happy throughout their entire stay
- Students are accompanied by our activity leaders on activities and excursions
- Constant care and support
- Carefully selected staff and host homes
- Many years of experience with Young Learners
- Excellent school facilities
- Multinational classes: meeting students from all over the world will give them the opportunity to practise their new language skills, make friends and have experiences that will last a lifetime
- IELTS designed its own course material to appeal specifically to younger learners
- Our passionate and experienced teachers make lessons fun and engaging
- We can accommodate closed groups at any time of the year



# YOUNG LEARNER COURSES

.13

Students can book full packages including course, accommodation, meals and transfers or “Day Programme” and “Tuition only” options if travelling with Parents/Guardians.

## Vacation English Plus

This programme is the ultimate, blended “study plus fun” package for teenagers. Students are entertained day and night to guarantee a stimulating learning experience and environment to learn English and make new friends. Please see our Price List for intake dates.

- For ages 13-17
- 20 lessons a week (15h)
- Morning classes
- Average 15 (max. 17) students per class
- From 1 week+
- Easter, Summer, Autumn
- For all levels

### Available Packages:

**Tuition only:** English lessons

**Daytime Programme:** English lessons + packed lunch + daily activities

**All inclusive package:** English lessons + accommodation + meals + daily activities + transport

## A b i t u r Academic English for High School Students

This course is designed for teenagers who are doing, or will soon be doing their high school / secondary school pre-university examinations in Germany. Lessons focus on grammar, vocabulary, verbal and written communication, and examination techniques.

- For ages 16-18\*
- 30 lessons a week (22.5h)
- Morning or afternoon classes
- Average 15 (max. 17) students per class
- From 1 week+
- Easter, Summer, Autumn
- For level B1+

Please see our Price List for intake dates. 18 year old students can book tuition only and choose from the accommodation options available for adults.

### Available Packages:

**Tuition only (ages 16 - 18):** English lessons

**All inclusive package (ages 16 - 17):**

English lessons + accommodation + meals + daily activities + transport



# Closed Group Packages

We offer special packages for group bookings of 15 students or more at any time of the year. Our teachers bring a lot of experience to the classroom, while our leisure team organises safe and fun-packed activity programmes which can be tailor-made according to various needs and budgets which can be tailor-made according to various needs and budgets, thus ensuring maximum benefit for students' stay.

- ▶ **For ages 12-17**
- ▶ **From 1 week+**
- ▶ **Any time of the year**
- ▶ **For all levels**



Gather your friends, classmates and combine your English Language Course with fun Leisure and Cultural Activities while discovering the beauty of Malta and improving your English.



## Standard Package

- 20 lessons tuition per week – classes with an average of 15, maximum 17 students in closed groups;
- Registration fee;
- Level test and course material
- End of course attendance certificate;
- Host Family / Residence / Hotel / Aparthotel Accommodation, shared rooms;
- Full-board (breakfast – packed lunch – evening meal);
- 1 FREE International Group Leader for every 15 students;
- Return airport transfers;
- Free WIFI at school and accommodation.

## ⊕ Add to your package:

- Optional leisure activities
- Work placement for vocational students





# YOUNG LEARNER ACCOMMODATION

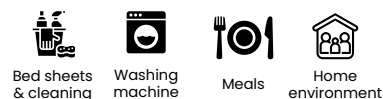
IELS representatives will meet & greet the students at the Malta International Airport upon arrival, and make sure they board the school bus to be taken to their accommodation. An IELS leader or Host Family member will welcome them on arrival and assist with checking-in. Breakfast and dinner are included in all accommodation options, and packed lunch is provided at school.

## Centre Residence



This residence is centrally located within walking distance to IELS Sliema school and minutes away from the seafront. The residence offers accommodation in modern, shared air-conditioned rooms with 2, 3 or 4 beds per room.

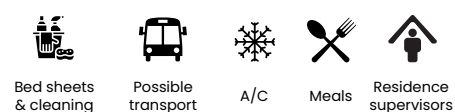
## Host Home



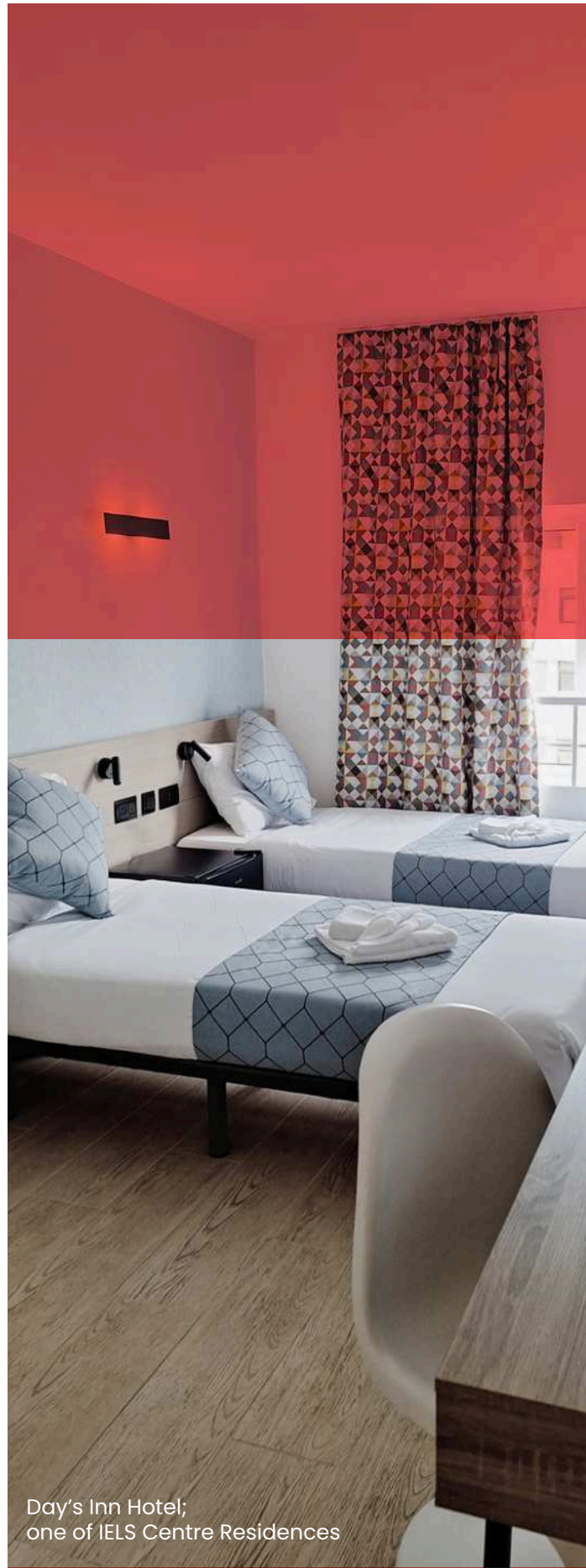
While staying with a local family, students will experience the culture, food and traditions of a Maltese family while practising their English in a home environment. Students who live more than 30 minutes on foot from school will be provided with transport.

## Club Residence

**for groups only**



This residence offers accommodation in various locations. Neatly furnished, fully equipped shared rooms sleeping 3-4 students per room. Bus ride to school is included where accommodation is not within walking distance.



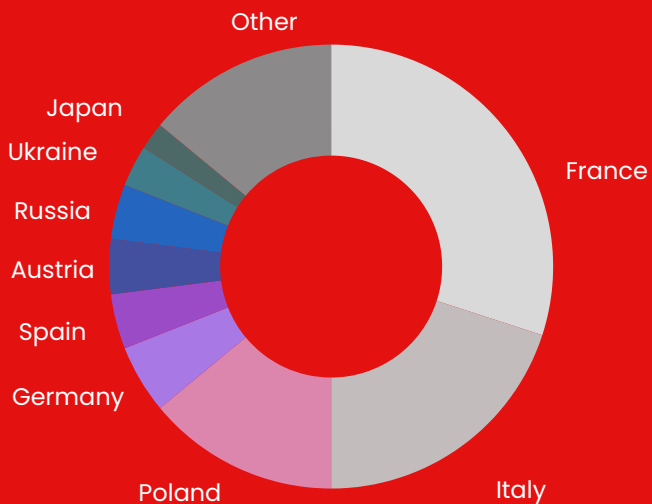
Day's Inn Hotel;  
one of IELS Centre Residences





## Top nationalities

The school welcomes Young Learners from 30 different countries (based on 2024 school data).



## Average class size



15 students

## Average age



15 years

## Average stay



2 weeks

# 18 TERMS & CONDITIONS

## 1. Definitions

In these terms and conditions, the following terms have the meanings set out next to them (and references to the singular include the plural and vice-versa):

<b>Agreement</b>	These terms and conditions together with the Application Form and the Price List which are supplied by IELS.
<b>Application Form</b>	The form you complete and send to IELS in connection with applying for a place on a Course which shall be considered to form an integral part of this Agreement.
<b>Confirmation</b>	The form IELS sends you to confirm acceptance of your application.
<b>Course</b>	The Course of study you have applied for on your Application Form offered by IELS.
<b>Departure Date</b>	The date on which your Course ends.
<b>IELS Malta</b>	The language centres at various locations identified in the Price List.
<b>Price List</b>	The document entitled 'Price List' which incorporates the Application Form and these terms and conditions and which is also downloadable from the Website and which shall be considered to form an integral part of this Agreement.
<b>Relevant</b>	IELS's bank account identified in the Price List.
<b>Start Date</b>	The first day of the Course for which you are applying.
<b>IELS</b>	The Institute of English Language Studies Limited, Company Registration No. C7235.
<b>Website</b>	The Website at <a href="http://www.ielsmalta.com">www.ielsmalta.com</a>
<b>You/Your</b>	The applicant for a Course at IELS.

## 2. Accommodation

IELS will advise you on a variety of accommodation options. You should book accommodation for the Start Date until the day before your Departure Date unless you are informed to the contrary by IELS. Accommodation arrangements are your responsibility unless you indicate that you wish to book accommodation with IELS on your Application Form.

## 3. Agreement

This Agreement shall be legally binding between you and IELS once IELS has received a completed Application Form from you, whether by e-mail or otherwise, and has confirmed your place by sending you a Confirmation Form. This Agreement and any dispute or claim arising out of or in connection with it or its validity or its subject matter or formation is governed by and construed and interpreted in accordance with the laws of the legal jurisdiction in which IELS is situated.

## 4. Cancellations

You may cancel your booking provided you do so by written notice to IELS, which it must receive not less than 14 days before the Start Date. In such an event, any fees you have paid will be refunded except for registration fees and one week's tuition and (where applicable) accommodation fees (such fees being specified in the Price List). If you cancel your booking less than 14 days before the Start Date, no refunds will be given on tuition and accommodation, any exceptions to this rule are entirely at General Manager's discretion. A full refund of all fees paid, less Bank charges, delivery charges and registration fees will be made in the event of visa refusal provided you send written notice to IELS and documentary evidence of such refusal. If a Course is terminated after the Start Date, or if you fail to present yourself at the school on the Start Date without having previously cancelled your Course, no refunds will be given on tuition and accommodation.

## 5. Changes and Amendments

Once you have started a Course, no changes may be made to it other than by written agreement from IELS. If IELS opts to approve a change, the additional charge which is specified in the Price List will be incurred by you, and no change can be effected until full payment has been received.

## 6. Conduct

You are expected to behave in a courteous manner and to respect fellow students and staff at IELS. The illegal use of drugs, alcohol abuse and inconsiderate behaviour is unacceptable as is any failure by you to abide by the law and custom of IELS's location. IELS reserves the right to withhold Courses and accommodation from any student who fails to meet such standards and to terminate any Course or part thereof without refund in appropriate circumstances.

## 7. Courses

Start Dates are detailed in the Price List. In the event of an insufficient number of student bookings for a particular Course, IELS reserves the right to cancel the Course or provide you with an alternative Course which IELS, at its sole discretion, considers suitable. Such cancellation/change will be communicated 2 weeks before Start Date at the latest. IELS reserves the right for classes to take place in alternative premises of a similar standard to the school.

## 8. Competency Levels

Courses are offered at five levels of language learning: Elementary / Pre- Intermediate / Intermediate / Upper Intermediate & Advanced. Other teaching levels may be available by arrangement.

## 9. Certification & Attendance

You must attend a minimum of 80% of lessons scheduled for the Course in order to receive a certificate of attendance at its conclusion. Students whose attendance falls below this level may be asked to leave the programme. Students who require visas who fall below the required attendance level will always be reported to the appropriate government immigration authority.

## 10. Descriptions

IELS honestly believes that all statements made in promotional material are factual and correct. Every reasonable effort has been made to ensure such accuracy. IELS is not responsible for any changes that become known after promotional material is produced (up to date information can be found on the Website). IELS will advise you of any material changes which become known to it prior to the Start Date.

## 11. Entrance Test

Where a course requires a minimum level, you will be required to complete and submit an approved test. Failure to do so may result in you being unable to take the course requested. A suitable alternative will be offered.

## 12. Expulsion

Committing a criminal offence, insufficient attendance, the provision of false information in your Application Form, in correspondence and dealings with IELS prior to the Start Date or on enrollment, disorderly, drunken, aggressive, or threatening behaviour or any other actions which could bring IELS into disrepute may result in expulsion from IELS without refund. In such case, immigration and other authorities will be informed where appropriate.

## 13. Health

You must be in good physical and mental health at the Start Date and IELS reserves the right to require you to leave any Course at your own expense in the event that you fail to declare any material matters relating to your health on the Application Form.

## 14. Immigration Regulations

You must ensure that you fully understand immigration regulations in IELS's location. It is your responsibility to ensure that you meet and comply with any such regulations and IELS will not refund any fees paid due to your having been refused entry into IELS's location by immigration authorities.

## 15. Insurance and Limitation of Liability

You must arrange suitable insurance in respect of travel and medical risks and may be required to provide evidence to IELS of adequate insurance at least seven days before the Start Date or at any point in time thereafter throughout the duration of your Course.

It is always the responsibility of students to satisfy themselves that the provision of insurance is adequate to meet their individual needs. This also applies to students who are supplied insurance whether paid or unpaid as a consequence of booking a course at IELS.

IELS shall not have any liability to you for any loss of possessions, injury, death, costs related to medical or dental treatment, or costs related to repatriation or for any other losses, damages (whether direct or indirect), compensation, costs or expenses unless negligence can be proved in a court of law in the jurisdiction of IELS.

IELS shall not have any liability to you for any loss, damage, costs, expenses or other claims for compensation arising from any information or instructions supplied by you which is, or are incomplete, incorrect or inaccurate.

Nothing in any agreement you have with IELS affects any liability for death or personal injury caused by IELS's negligence or for fraudulent misrepresentation, or your statutory rights as a consumer.

## 16. Lesson Times

Indicative lesson times are set out in the Price List. IELS reserves the right to alter such lesson times at its discretion.

## 17. Matters Beyond IELS' Control

IELS will endeavour to provide you with the Course and service you book. However, we do not take responsibility for disruptions to the Course and arrangements associated with it resulting from forces out of IELS's control, such as (but not limited to) earthquakes, other natural disasters, war, governmental action and the like. Refunds in respect of the curtailment of the Course or the period of your stay in IELS's location will not be made in such circumstances. Students are responsible for their own personal belongings. IELS will not be held responsible for stolen, lost or damaged items belonging to students.

## 18. Payment

Full payment must be received by IELS not less than 14 days before your Start Date. You will not be allowed to commence your Course if payment is not made by that time. Payment may be made by bank transfer, credit or debit card or in person to the Relevant Account. Additional charges may apply depending on the choice of payment medium and such charges are identified on the Price List. Students requiring entry visa to Malta and applying for a study visa have to settle full payment prior to visa application.

## 19. Photography, Filming & Sound Recording

During the course of a student's stay, IELS may arrange to record, photograph or shoot video footage for its promotional purposes only, both printed and online. Any student who does not wish to participate should indicate this on their application form and state at the time of the recording, photographing or video shooting the wish not to participate.

## 20. Prices

All prices stated on the Price List are valid from 01 January 2025 to 31 December 2025. IELS reserve the right to unilaterally change prices as a result of governmental regulations, tax increases, exchange rate variations or other events. 2025 prices apply to bookings received for courses which start and take place in 2026 provided the booking is received by 31 October 2025.

## 21. School Closures

National holidays and school closure dates may vary according to location and are detailed in the Price List. No reductions are made to prices in respect of closures on such dates. Lessons will not be made up except where Private Tuition has been booked.

## 22. School Rules

School rules and regulations are provided at Course inductions by IELS, in literature provided to you and/or on Supplier School notice boards and on [www.ielsmalta.com](http://www.ielsmalta.com). You must comply with such rules and regulations. Additional Terms and Conditions for Young Learners are stipulated in IELS Young Learners Rules and Regulations document: <http://www.ielsmalta.com/en/rules-regulations-procedures>

## 23. Travel & Transfers

Course fees do not include flights or other transport to IELS, except where specified. You must make your own travel arrangements. IELS will be pleased to provide information to help you with your arrangements. IELS will offer transfers from your airport of arrival to your accommodation ("Transfers") subject to the payment of an additional charge. You must indicate whether you wish to reserve a Transfer on your Application Form and provide IELS with full details of your flight and arrival time at least 21 days before your Start Date (failure to do so or any extra costs incurred by IELS as a result of incorrect, delayed or inadequate information provided by you or your delayed arrival at the relevant airport may result in your incurring further charges).

## 24. Visas

Depending upon the location of IELS, you may require a visa to study in such location. IELS will assist you in connection with your initial application for a visa but in all other respects it is your responsibility to apply for and obtain a visa where necessary. Further information about visas can be found on <https://identita.gov.mt/central-visa-unit-main-page/>

## 25. Students under the age of 18 years on Adult courses

Students under the age of 18 are considered as Minors under Maltese Law, and thus must abide by a curfew of 12-midnight within their selected accommodation, and are not permitted to attend certain activities/excursions sold in-house which may involve the presence of alcohol. A notarised letter from the parents/guardians must be provided before the Start Date for all Minors booked on any IELS course (adult or YL) who are not booking accommodation provided and supervised by the school.





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**CONTACT US!**

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